



February 16, 2026

To the Internal Revenue Service, Social Security Administration and Applicable State Agencies:

This letter is submitted to explain a technical issue that occurred on February 2, 2026, involving the 1099-Etc software developed by Advanced Micro Solutions (AMS). This issue temporarily prevented the timely confirmation and release of certain W-2 and 1099 electronic filing batches.

On February 2, 2026, AMS identified that batch identification numbers used for transmitting W-2 and 1099 files had expanded from seven to eight characters. The software was still storing only the first seven characters, which resulted in incomplete batch numbers being displayed. Because a complete batch number is required to verify and authorize transmission, some filers were unable to complete the payment and release steps necessary to submit their information to the IRS and state agencies.

AMS became aware of the issue at approximately 3:30 PM Central Time and identified the cause shortly thereafter. A corrective update was released at approximately 5:30 PM to restore access to full batch numbers. A secondary formatting issue affecting existing batch IDs was identified and resolved with an additional patch issued at approximately 7:45 PM Central Time. Once this final update was applied, all batch information became accessible and could be successfully confirmed, paid for, and transmitted.

No filing data was lost, altered, or corrupted during this process. The delay was strictly related to the display and retrieval of identification numbers required for batch release.

We respectfully request that this explanation be accepted as reasonable cause for any delay in transmitting the affected W-2 and/or 1099 information. The delay arose from a software malfunction outside the filer's control, and corrective action was taken promptly upon discovery.

If any additional information or verification is required, we are prepared to provide supporting details.

Sincerely,

Wes Tebo
Director of Software Development
Advanced Micro Solutions